

Town of Atlantic Beach
PO Box 1094 ~125 W Fort Macon Rd
Atlantic Beach, NC 28512
(252)726-1366 ~Fax: (252)726-7603

WATER/SOLID WASTE FEE BILLING INFORMATION

BILLS are mailed during the last week of each month and due by the 18th of the following month. A late fee (10% of the balance due) will be added to any delinquent accounts.

The minimum bill for a ¾” meter, single unit dwelling is \$30.35 and includes:

Water Charge: \$11.75 – allows for up to 4,000 gallons
Solid Waste Fee (garbage pick-up fee): \$14.60
White Goods/Debris Fee: \$2.00
Stormwater Fee: \$2.00

The minimum bill for a 1” meter, single unit dwelling is \$32.80 and includes:

Water Charge: \$14.20 – allows for up to 5,000 gallons
Solid Waste Fee (garbage pick-up fee): \$14.60
White Goods/Debris Fee: \$2.00
Stormwater Fee: \$2.00

Any water used over the minimum is charged at \$2.60 per thousand gallons.

PAYMENTS are accepted in the form of cash, check or bank draft. They can be mailed, paid at the front counter at Town Hall, or dropped in the depository box located beside the front door of Town Hall. Accounts can be prepaid; any credit balance will appear on the monthly bill.

DELINQUENT BILLS: A service charge of \$25.00 is added to each account which has been disconnected due to nonpayment of the bill. **NO water will be re-established after normal working hours if disconnected for non-payment. Water Technicians are NOT authorized to accept ANY payments.** After 60 days of past due bills the account will be discontinued and the balance due will be turned over to On-Line Collections Services, Inc. for collection.

WATER METERS should be kept free of vehicles, excessive soil, trash, or other obstructions. Failure to do so will result in a meter re-read fee of \$25.00 per trip for second and subsequent re-read attempts.

RETURNED CHECKS OR BANK DRAFTS will result in a fee of \$25.00 being added to the account.

EMERGENCY AFTER NORMAL WORKING HOURS: Call the Atlantic Beach Police Department at 252-726-2523 and they will contact the technician on call.

PROBLEMS OR QUESTIONS DURING WORKING HOURS: Call (252) 726-1366

E-MAIL ADDRESS: waterbilling@atlanticbeach-nc.com

ATLANTIC BEACH WEB SITE: www.atlanticbeach-nc.com

OFFICE HOURS ARE MONDAY-FRIDAY, 8:00 AM – 4:30 PM